Jon Mellman

Staff Software Engineer

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PROFILE

High-impact engineer with full-stack expertise in cloud, enterprise, and SaaS systems.

My superpowers are:

1. Creating leverage by integrating technical, leadership, and product skills.
2. Driving consensus through clear communication.

Expertise: TypeScript, Node.js, React, Python, REST, GraphQL, PostgreSQL, Docker, AWS

EXPERIENCE

Self-employed, Remote - Staff Engineer Contractor (AUG 2022 - CURRENT)
- My clients are small startups. I provide staff-level engineering guidance, disambiguate business problems, and ship business-critical features.

Qualtrics, Seattle WA - Staff Software Engineer (JULY 2014 - JUNE 2022)

STAFF SOFTWARE ENGINEER
- Designed business-critical engineering integration with Clarabridge after $1B acquisition by Qualtrics. Aligned eng and PM teams from both companies.
- Produced multi-quarter, multi-team roadmap for Conversational product line.

FULL STACK TEAM LEAD *(leading teams of 4-9 engineers)*
- Developed global $50MM+ Customer Analytics Dashboard product from MVP.
- Shipped Frontline Feedback product from abandoned codebase via pragmatic sequence of full-stack upgrades.
- Led architecture and implementation of Dashboard Notifications pipeline.
- Scaled distributed export workflow 40x while reducing failure rate by 95%+.
- Designed and implemented security-critical RBAC feature for report collaboration.

RECOGNITIONS
- ★ 4 Promotions in 8 years
- ★ Chairman, Node.js Engineering Committee

EDUCATION

Furman University '14, Greenville SC - B.S. CS & Applied Mathematics (MAGNA CUM LAUDE)